



Don's Johns, Inc. • 42630 John Mosby Highway • Chantilly, VA 20152
 703-273-7100 • Fax 703-991-3002 • www.donsjohns.com
Our People Make the Difference



Damage Waiver Program

***** IMPORTANT NOTICE *****

Instances involving damage, vandalism, graffiti and/or destruction of our portable restrooms have been on the rise over the past few years. Even if every effort is made to ensure the safety of the units, accidents happen. Vandalism is a major contributor to repair and loss costs. At this time, the replacement cost of a standard portable restroom is \$750, \$1500 for a handicap accessible unit, and goes up to \$3500 for a Premier unit. Equipment damaged beyond minor repair is the responsibility of the customer. While your insurance may cover rental equipment, the deductible may well exceed the cost of the unit.

Due to a significant increase in the number of customer requests received asking Don's Johns, Inc. to offer a Damage Waiver Program, we are happy to announce the following:

Effective August 8, 2009, any restroom order placed will now include a Damage Waiver as part of the standard rental agreement and **ALL EXISTING** rental agreements will be modified to include this Damage Waiver. **Customers with existing rental agreements who wish to OPT-OUT of the Damage Waiver Program must do so on or before September 4, 2009 to avoid incurring this charge.** OPT-OUT instructions are below. NO CREDIT will be given if OPT-OUT form is received after this date.

If you choose to accept full responsibility for all accidental damage or vandalism/destruction of rental equipment, please complete the form below and return to us. When the form is received in our office, the charges and coverage for the Damage Waiver Program will be discontinued. **If you wish to take advantage of the Damage Waiver Program, simply do nothing. It will take effect automatically.**

Thank you for your cooperation!

 CUSTOMER NAME: _____

SITE ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

I understand that my company is responsible for any and all costs related to damages, accidental or otherwise, (including graffiti removal and related damages) to the portable restrooms rented from Don's Johns Inc. I hereby decline the comprehensive Damage Waiver for physical damage to any and all unit rentals at the site address referenced above.

 Signature

 Date

 Title

SITE #: _____